



Four Easy Ways to Avoid Delinquency or Default on Your Student Loans

Are you struggling to make your student loan payments? We're here to help with four ways to prevent delinquency or default. You can quickly take the necessary steps to take care of your student loans.

1. Nelnet.com:

Log in to your Nelnet.com account to lower your payments by navigating to the Repayment Options section – if you're struggling to make any sort of payment at this time, you may also request a deferment or forbearance.

2. Web Chat:

After you're logged in to your Nelnet.com account, we can walk you through your deferment or forbearance options via web chat. To access web chat, click on the Chat Now link toward the top right portion of your screen.

Note: The Chat Now link isn't visible in the off hours when the web chat team is not available.

3. Email:

Want a full list of options that will help you avoid delinquency or default? Email us at Help@Nelnet.net and we'll assist you in whatever way we can.

4. Phone:

Call us at 888.486.4722 and simply use the phone prompts to apply for deferment or forbearance. You can also choose to talk with one of our expert customer service representatives to discuss your options.

Don't wait any longer to take control of your student loans. Get the help you need today. We're here to help make your student loan experience the best it can be.